

## PREFERRED CUSTOMER APPLICATION

### Preferred Customer Information \*Required Information (Please Print Clearly)

\_\_\_\_\_  
\*First Name and Last Name

\*Gender  F  M

-   -

\*Birth Date (DD/MM/YYYY) (Applicant must be age of majority per your province)

### Preferred Customer Contact Information

( ) - ( ) - \_\_\_\_\_  
\*Home Phone Cell Phone

( ) - \_\_\_\_\_  
Fax Number

\_\_\_\_\_  
\*Applicant E-mail

### Preferred Customer Billing Address (Must match credit card billing address)

\_\_\_\_\_  
\*Address

\_\_\_\_\_  
\*City \*State \*Postal Code

### Enroller Information (Your enroller is the individual who introduced you to LifeVantage.)

\_\_\_\_\_  
Enroller Name ID Number

\_\_\_\_\_  
Enroller Signature

### Co-Applicant (optional)

\_\_\_\_\_  
\*First and Last Name (Legal Name)

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\*Birth Date (DD/MM/YYYY) (Co-Applicant must be age of majority per your province)

I agree that LifeVantage or a party acting in its behalf may contact me by telephone using automated technology (e.g., an auto-dialer or pre-recorded messaging), or text messaging. I consent and agree to LifeVantage contacting me in this manner at the phone number(s) that I provided below. I understand that my carrier's standard rates will apply for calls and text messages. I may opt-out from receiving these messages at any time by replying "STOP". I understand that my consent is not a condition of purchase. I consent and agree to the LifeVantage privacy policy when I sign and submit this consent form.

### Preferred Customer Shipping Address (Leave blank if same billing address)

\_\_\_\_\_  
\*Address

\_\_\_\_\_  
\*City \*State \*Postal Code

**Placement Sponsor Information** (Your placement indicates the individual under whom you are placed. If no one is listed, your enroller also becomes your Placement Sponsor. Your enroller is able to place you within 30 days.)

\_\_\_\_\_  
Placement Sponsor Name ID Number

## BUYERS RIGHT TO CANCEL:

You may cancel this contract from the day you enter the contract until 10 days after you receive a copy of this contract. You do not need a reason to cancel. If you do not receive the goods or services within 30 days of the date stated in the contract, you may cancel this contract within one year of the contract date. You lose that right if you accept delivery after the 30 days. There are other grounds for extended cancellation. For more information, you may contact your provincial/territorial consumer affairs office. If you cancel this contract, the seller has 15 days to refund your money and any trade-in, or the cash value of the trade-in. You must then return the goods. To cancel, you must give notice of cancellation at the address in this contract. You must give notice of cancellation by a method that will allow you to prove that you gave notice, including registered mail, fax or by personal delivery.



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Order

PRODUCT	NON-SUBSCRIPTION CAD	SUBSCRIPTION CAD	SAVINGS	NON-SUBSCRIPTION		SUBSCRIPTION	
				Qty	Sub-Total	Qty	Sub-Total
<b>Activated Essentials Stack</b> (Includes (1) Protandim Nrf2, (1) Protandim NFR1, (1) PhysIQ ProBio) <b>FREE SHIPPING</b>	\$186.00	\$155.00	\$31.00				
<b>Energy Stack</b> (Includes (1) Protandim Nrf2, (1) PhysIQ ProBio, and (1) AXIO Locaf Red Raspberry) <b>FREE SHIPPING</b>	\$192.00	\$160.00	\$32.00				
<b>Protandim® Dual Synergizer™</b>	\$130.00	\$108.00	\$22.00				
<b>Protandim® Nrf2 Synergizer™</b>	\$64.25	\$53.25	\$11.00				
<b>Protandim® NRF1 Synergizer™</b>	\$73.50	\$61.50	\$12.00				
<b>TrueScience® Beauty System</b> (includes the below 4 products) <b>FREE SHIPPING</b>	\$222.00	\$185.00	\$37.00				
• TrueScience® Facial Cleanser	\$39.60	\$33.00	\$6.60				
• TrueScience® Perfecting Lotion	\$54.60	\$45.50	\$9.10				
• TrueScience® Eye Serum	\$62.40	\$52.00	\$10.40				
• TrueScience® Facial Cream	\$108.00	\$90.00	\$18.00				
<b>AXIO® Locaf Red Raspberry</b>	\$83.25	\$69.25	\$14.00				
<b>PhysIQ™ ProBio</b>	\$61.25	\$51.25	\$10.00				
<b>PhysIQ™ Metabolic Enhancer</b>	\$68.75	\$57.50	\$11.20				
<b>PhysIQ™ Protein</b>	\$84.25	\$70.25	\$14.00				
<b>PhysIQ™ Cleanse</b>	\$24.25	\$20.25	\$4.00				
<b>PhysIQ™ Single System with Cleanse</b> (includes (1) Cleanse, (1) ProBio, (1) Metabolic Enhancer, (1) Protein)	\$211.25	\$176.25	\$35.00				
<b>PhysIQ™ Double System with Cleanse</b> (includes (1) Cleanse, (2) ProBio, (2) Metabolic Enhancer, (2) Protein)	\$409.25	\$341.25	\$68.00				
<b>PhysIQ™ Single System</b> (includes (1) ProBio, (1) Metabolic Enhancer, (1) Protein)	\$196.25	\$163.75	\$32.50				
<b>PhysIQ™ Double System</b> (includes (2) ProBio, (2) Metabolic Enhancer, (2) Protein)	\$391.25	\$326.25	\$65.00				
Shipping, handling and applicable sales tax will be added to each order.				<b>TOTAL</b>		<b>TOTAL</b>	

Please Note: Prices and products are subject to change.

**Monthly Subscription Date**     5th     10th     15th     20th     25th

(Please select your monthly subscription date. Your Subscription will begin on the month following your initial order and will ship on the date you select each month thereafter.)

**Payment Information**

In an effort to protect your credit card information, we request that you do not write it on this form. Please provide a phone number where you can be reached, and indicate your preferred time of day for a customer support representative to call you to process your payment.

(    )    -    Best time to reach me:     morning     afternoon     evening  
 Phone



## PREFERRED CUSTOMER AGREEMENT TERMS AND CONDITIONS

1. If you purchase products from LifeVantage through its online shopping cart, you do not need to complete a paper purchase order form to buy your products. The entire agreement between you and LifeVantage with respect to your product purchase ("Purchase Agreement" or "Agreement") will be evidenced by an electronic record of the purchase process. This electronic record serves as your acknowledgment that you consent to use an electronic record of your Purchase Agreement with LifeVantage instead of completing a paper purchase agreement and that you have read and agree to be bound by LifeVantage's Online Purchase Terms and Conditions of Sale ("Terms and Conditions").

During the online product order process, you are required to read and agree with all the Terms and Conditions that form your Purchase Agreement with LifeVantage. LifeVantage encourages you to print and retain the Terms and Conditions for future reference. Should you wish to obtain a printed copy of the Terms and Conditions, you may download and print a version of the same from LifeVantage's Website. Or, you may send a written request for those documents to LifeVantage or email [casupport@lifevantage.com](mailto:casupport@lifevantage.com). Your request must include your name, your identification number, if applicable, your mailing address, and your E-mail address. Upon receipt of such a request, LifeVantage will mail you the then current version of these Terms and Conditions. There is no charge for this service.

By clicking on "I agree," you (i) agree and consent to contract electronically with LifeVantage to complete your online purchase of LifeVantage products, and (ii) acknowledge that you are entering into a legal Purchase Agreement and you intend to be legally bound by this electronic agreement. If you do not wish to consent to contract electronically with LifeVantage, do not click on the "Finish to Order" button.

2. I understand that as a LifeVantage Preferred Customer, I am eligible to purchase product at the Subscription price as long as I maintain an active monthly Subscription order. I understand that I may not sell, resell or distribute LifeVantage Products or participate in the Distributor Compensation plan.

3. I authorize LifeVantage to submit a charge for payment, from my credit or debit card as provided to LifeVantage, for my monthly Subscription purchase of product that is specifically identified in this application or as updated. I understand applicable shipping, handling and sales tax will be added to each order.

4. I understand that my first order will be processed and shipped within five (5) calendar days of LifeVantage's acceptance of my first order. Furthermore, I understand that periodic shipments of the product that I have ordered will occur without any further action by me. I understand that there will be approximately a one (1) month interval between each shipment. I understand that applicable shipping, handling and sales taxes will be added to my Subscription order amount each month, based on the address to which my Subscription orders are sent and in accordance with the method of shipping I have selected or as I may update. I authorize LifeVantage to add such amount to the amount charged to the credit or debit card as provided to LifeVantage.

5. I understand that if I wish to make changes to my Subscription order, I can do so by making the changes online in my Virtual Office (<https://evo-lifevantage.myvoffice.com>) or by contacting Customer Care at least three (3) business days prior to the next monthly Subscription date.

6. I understand that my Subscription order will remain in effect until I: (1) elect to modify it by submitting a new signed Subscription form; (2) contact Customer Care by calling 1.855.682.6346, or by emailing [casupport@lifevantage.com](mailto:casupport@lifevantage.com), or by writing, Attn: Customer Care at 9785 S. Monroe Street, Suite 400, Sandy, Utah 84070. Notice of cancellation must be received by LifeVantage at least three (3) business days prior to the monthly Subscription date: cancellation will become effective in the month following the month in which my notice of cancellation is received by LifeVantage.

7. I understand that I may cancel my Subscription order within three (3) business days of the date of my submission of this application to LifeVantage and receive a full refund of any Subscription related amounts charged to my credit or debit card for the initial Subscription order. Thereafter, refunds will be available as provided in accordance with LifeVantage's policies.

8. Product returned within thirty (30) days after the purchase shall receive a 100% refund, less shipping and handling costs. Only unopened product shall be eligible for a refund, unless defective. Product must be in resalable and restockable condition in order to be eligible for a refund. Resalable is defined as product still in its original packaging, with seals and wrapping in place. Any merchandise that is clearly identified at the time of sale as nonreturnable, discontinued, or as a seasonal item, shall not be resalable. All returns must have a Return Merchandise Authorization ("RMA"), issued through Distributor Support. Preferred Customers are responsible for returning product to the LifeVantage within ten (10) business days of issuance of the RMA or the product will not be eligible for return. Please allow for up to twenty (20) days from the time that the product is received for the refund to be processed. If a shipment is refused, whether it is a Subscription or an order that has just been placed, LifeVantage will charge a \$10.00 shipment refusal fee to the form of payment on file.

9. I consent to LifeVantage, my Sponsor, Placement Sponsor and Upline contacting me at the telephone number(s), fax number(s), and/or email address(es) listed on my application or as updated. I consent to the disclosure of such information and information regarding my purchases from LifeVantage to my Sponsor, Placement Sponsor and Upline.

10. I understand that only one LifeVantage Preferred Customer or Independent Distributor account is allowed per person and only two per immediate household. Individuals of the same family unit may not enter into or have an interest in more than two LifeVantage accounts. A "family unit" is defined as spouses (as further defined below) and dependent children living at or doing business at the same address.

11. I understand husbands and wives or common-law couples (collectively "Spouse(s)") who wish to have separate accounts must sign a separate agreement, and must have the same Sponsor. Any violation of this provision may result in the termination of one or both Spouse's accounts.

12. I understand that I may change my Sponsor or Placement Sponsor by having my Sponsor complete and submit a Change of Sponsor Request form which will simply require my Sponsor's signature.

13. As a Preferred Customer, if my Sponsor does not complete a Change of Sponsor Request form, I may change Sponsors by voluntarily cancelling my Preferred Customer Account, remaining inactive and not operating any LifeVantage account for six (6) full calendar months. Following the six (6) month period of cancellation and inactivity, I may open a new Account under a new Sponsor as a Preferred Customer or as an Independent Distributor by submitting a new application to LifeVantage.

14. I understand I may voluntarily cancel my Preferred Customer Account at any time by sending a request to LifeVantage Customer Care via email, fax or mail. If by mail or fax, the request must contain my name, shipping address and LifeVantage identification number. If by email, it must contain my name, shipping address, LifeVantage identification number and come from the email account on record.

15. I understand that LifeVantage may amend the Preferred Customer Agreement. I agree to be bound by all such amendments and that my only remedy for not accepting such amendments is to immediately terminate this Agreement. My placing an order or accepting an order after publication of any amendment will constitute my acceptance of the amended Agreement.

**Insufficient Funds and Declined Credit** LifeVantage reserves the right to assess a reasonable charge for any electronic funds transfer returned unpaid by your bank. Thereafter, LifeVantage reserves the right to deny your request to order products online through the Electronic Bank Draft Program. In the event that your credit card charge is declined, your order will not be accepted.

**Back Order Policy** As a general rule, LifeVantage will not back order out-of-stock items. However, LifeVantage may back order Subscription Order items, if necessary.

**Shipping Discrepancies** If you fail to notify LifeVantage of any shipping discrepancy or damage within thirty (30) days of shipment, you may lose your right to request a correction.

If you fail to notify LifeVantage of any shipping discrepancy or damage within thirty (30) days of shipment, you may lose your right to request a correction.

By signing and submitting this form and payment for my Preferred Customer order, I am applying to become a LifeVantage Preferred Customer. I acknowledge that I have read and agree to the Terms and Conditions for this Agreement.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Printed Name of Applicant

-   -

Date (DD/MM/YYYY)

\_\_\_\_\_  
Co-Applicant Signature (if applicable)

\_\_\_\_\_  
Printed Name of Co-Applicant (if applicable)

-   -

Date (DD/MM/YYYY)

